

Te Poari ā-Rohe o Manurewa
Te Rīpoata ā-Tau 2019/2020

Manurewa Local Board

Annual Report 2019/2020



Volume
2.10

Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata e uru ake ai au mā te awa o Tāmaki ki te ūnga o Tainui waka i Ōtāhuhu. I reira ka tōia aku mihi ki te uru ki te Pūkaki Tapu o Poutūkeka, i reira ko te Pā i Māngere. E hoe aku mihi mā te Mānukanuka o Hoturoa ki te kūrae o te Kūiti o Āwhitu. I konā, ka rere taku haere mā te ākau ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna, Waikato Taniwha rau, he piko he taniwha. Ka hīkoi anō aku mihi mā te taha whakararo, mā Maioro ki Waiuku, ki Matukutūreia kei konā, ko ngā Pā o Tāhuna me Reretewhioi. Ka aro whakarunga au kia tau atu ki Pukekohe. Ka tahuri te haere a taku reo ki te ao o te tonga e whāriki atu rā mā runga i ngā hiwi, kia taka atu au ki Te Paina, ki te Pou o Mangatāwhiri. Mātika tonu aku mihi ki a koe Kaiaua te whākana atu rā o whatu mā Tikapa Moana ki te maunga tapu o Moehau. Ka kauhoetia e aku kōrero te moana ki Maraetai kia hoki ake au ki uta ki Ōhuiarangi, heteri mō Pakuranga. I reira, ka hoki whakaroto ake anō au i te awa o Tāmaki mā te taha whakarunga ki te Puke o Taramainuku, kei konā ko Ōtara. Kātahi au ka toro atu ki te Manurewa a Tamapohore, kia whakatau aku mihi mutunga ki runga o Pukekiwiriki kei raro ko Papakura ki konā au, ka whakatau.

Let this vessel that carries my greetings travel by way of the Tāmaki River to the landing place of Tainui canoe at Ōtāhuhu. There, let my salutations be borne across the isthmus to the Pūkaki lagoon, there is the place, Māngere. Paddling the Manukau Harbour we follow the Āwhitu Peninsula to the headland. From there we fly down coast to the Waikato river mouth, sacred waters of our forebears. Coming ashore on the northern side at Maioro, we head inland to Waiuku and Matukutūreia, there too are the Pā – Tāhuna and Reretewhioi. Heading southward I come to Pukekohe. My words turn and follow the ancient ridgelines along the southern boundary, dropping down into Mercer and Te Pou o Mangatāwhiri. My greetings reach you at Kaiaua who gazes across Tikapa Moana to the sacred mountain, Moehau. Taking to the sea, my remarks travel to Maraetai and then to Ōhuiarangi, sentinel to Pakuranga. There we follow again the Tāmaki River to Te Puke o Taramainuku, where Ōtara resides. From here I reach for Manurewa until my greetings come to rest on Pukekiwiriki below which lies Papakura and, there I take rest.

On the cover: Totara Park.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Manurewa Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Manurewa Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together **we're delivering for Auckland.**

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Nathan Homestead.

He kōrero mai i te heamana

From the chairperson



I am pleased to highlight some of our achievements for 2019/2020. We have made excellent progress against our local board plan 2017 objectives, despite projects coming to a halt during the COVID-19 lockdown.

We completed our major renewal project at Keith Park, and were delighted that it was awarded Playground of the Year by Recreation Aotearoa based on the innovative approach used in the design to connect the accessibility community. We also progressed Te Kete Rukuruku (Māori naming of parks and places) in partnership with mana whenua.

Early steps in our commitment to the revitalisation of the Clendon Reserve included upgrades to the skate park and Te Matariki Clendon Community Centre. We maintained our focus on creating a vibrant Manurewa town centre precinct.

Work continued at Te Mahia station and we are identifying ways to improve safety and access from the station to Randwick Park. We completed the remediation of the Weymouth Boat Ramp and now look forward to initiating stage two, installing a turning bay on site.

We made headway in our response to reducing our rate of deaths and serious injuries on the road, including the progression of safety and speed calming measures at the Wordsworth Quadrant.

Efforts to protect our environment continued, with an emphasis on our work with mana whenua to regenerate Puhinui Stream. We continued to clean up the Papakura Stream and completed the groundwork for our Urban Forest (Ngahere) Strategy.

This is the second year we have funded free access to Manurewa Pool and Leisure Centre for over 65s, adults supervising children, and people with disabilities. The uptake was considerable, and we intend to continue this subsidy in the coming year.

We supported numerous community projects via our grants programme, funded scholarships for seniors and young people and hosted our Volunteer Awards with almost 400 people in attendance.

Thank-you to all our residents, groups and organisations who have worked tirelessly with us to achieve these outcomes. We could not do it without you.

Joseph Allan
Chairperson, Manurewa Local Board

Te Poari ā-Rohe o Manurewa

Manurewa Local Board



Your board

(L to R) Dave Pizzini, Rangi McLean, Glenn Murphy, Melissa Atama (Deputy Chairperson), Anne Candy, Joseph Allan (Chairperson), Ken Penney, Tabetha Gorrie.



The Hill Road Library Complex
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Open Monday-Friday, 9am-5pm
Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Manurewa projects and improvements

KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2015) and Population Projections (2013-base).



 **Manurewa War Memorial carpark**

 **Rukumoana Place and Burundi Foreshore remedial work**

 **Clendon skate park**
Te Matariki Clendon Community Centre renewals

 **Kaimoana Street esplanade wharf**

 **Keith Park toilets and playspace**

 **Weymouth Boat Ramp Stage 1**



A population of **95,670** with **36%** residents identifying as Pasifika and **26%** Māori



 **Randwick Park playground**
34% of Manurewa's residents are under 20



11 mana whenua iwi/hapū have an interest in Manurewa



We are home to more than **120** local parks and sports fields, **2** libraries, **4** community centres, **4** leisure centres and **2** swimming pools



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

Local Community Services

Highlights include the completion of stage one of the improvements and renewals for the Weymouth Boat Club boat ramp, using funds from the Maritime recreational fund reserve. Other completed major renewal projects were at Keith Park, Te Matariki Clendon Community Centre and the Clendon Community Centre Reserve Skate Park. Restrictions to capital works under Covid-19 has resulted in some scheduled development and renewal projects this year, being deferred into future years. The local board continued to fund free access to Manurewa Pool and Leisure Centre for over 65s, adults supervising children, and people with disabilities. The uptake for this initiative has been considerable and the local board intends to continue this subsidy into next year.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	67%	70%	57%	53%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	25%	26%	13%	12%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led ¹	●	▼	40%	58%	83%	New Measure	These focused on strengthening the Manurewa Community Network steering committee, providing the shuttle loop for seniors, partnerships to increase applications for lifelong learning scholarships, and grants. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal ¹	●	▼	35%	63%	86%	New Measure	We worked with various groups, including the Manurewa Seniors Network Expo, the Life Long Learning Fund, youth organisations and the Manurewa Business Association. However COVID-19 and associated lockdown significantly impacted the delivery of some activities. An improved method of data collection has also had an impact on the results.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●	▼	32%	24%	65%	New Measure	The result is below target, as most of the programmes in this area are being delivered by Nathan Homestead Pukepuke, a council-owned and operated arts facility.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	—	500	550*	550	New Measure	Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▼	75%	66%	68%	New Measure	Feedback from the Manurewa Town Christmas event indicated more parade floats, food stalls, and activities were desired. Improvements in these areas would be likely to increase the level of attendee satisfaction.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	139,128	124,925*	160,999	New Measure	Community venues and facilities were closed due to COVID-19 from March through to May. A staggered opening approach was implemented with reduced capacity until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	50%	57%	57%	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	230,000	147,116*	198,688	New Measure	PC and Wi-Fi sessions are in continuous decline. The closure of libraries for about 9-11 weeks because of COVID-19 has increased the downward trend.
The number of visits to library facilities	●	▼	360,000	305,810*	407,284	New Measure	Visits were on track against target, however COVID-19 closed libraries for 9-11 weeks.

Local Community Services cont'd

Percentage of customers satisfied with the quality of library service delivery	●	^	85%	96%	94%	88%	The high level of overall satisfaction has been driven to a large extent by the exceptionally good service delivered by staff.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	^	80%	74%	61%	New Measure	There was some negative survey feedback on a lack of sportsfield lighting, making it difficult to cater for sports clubs and users' evening needs. More investment in lighting should improve satisfaction level.
The customers' Net Promoter Score for Pool and Leisure Centres ¹	●	^	35	53	48	49	
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	^	75%	70%	52%	New Measure	Positive feedback on availability of local parks and safe walkways played a significant role in our improved score this year. Some negative feedback around maintenance of local parks. Continued investment in local parks and facilities maintenance will see a further rise in satisfaction
The percentage of residents who visited a local park in the last 12 months	●	v	78%	74%	77%	73%	While slightly below target, this result indicates the importance Aucklanders place on local parks. We are rolling out Connect with Nature programmes to connect Aucklanders to nature, and make our parks more active.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●	^	25.0%	41.3%	36.5%	New Measure	A pleasing result largely attributable to the strength of our relationships and formal partnerships with Manurewa Marae and Otāra Health to increase community connection and resilience. Half of all community empowerment projects funded by contestable grants respond to Māori aspirations.

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

We continued to support environmental initiatives around Totara Park and Puhinui Stream ecological restoration and to support Manurewa residents on a home-by-home basis to reduce waste. COVID-19 restrictions and the drought during Autumn, the season for high work capacity and restoration, halted work. Funding has been deferred where possible into

next financial year to continue these initiatives. Rainwater tanks were installed at Manurewa Marae to use stormwater in the laundry and toilet facilities.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	v	100%	63%	88%	100%	We successfully delivered five of eight environmental projects. The "Be a tidy kiwi" project was not delivered due to COVID-19 and the Tōtara Park planting project was only partially completed. The remaining work will be completed in 2020. COVID-19 also meant the Manukau Harbour Forum work programme was not fully delivered, and this will continue in 2020/2021.

Local Planning and Development

The long-term goal of delivering initiatives that support the revitalisation of the Manurewa town centre and other business centres in the local board area, continues to progress. Site survey work for the business district near Te Mahia Train Station

has been completed and that report received. Professional services have been retained in order to support the Town Centre Steering Group.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	The two Business Associations within the Manurewa Local Board area complied with their BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The percentage of local programmes, grants and activities that respond to Māori aspirations exceeded the target for the second year running and against the prior year actual. This is partly through relationships and formal community partnerships with Manurewa Marae, Otara Health, and Auckland Emergency management to engage with residents to increase connection, belonging and resilience, and by targeting activities for diverse communities as well as young people.

Our two libraries at Manurewa and Te Matariki Clendon deliver the ongoing Kohanga programme to five kohanga, as well as the waka to kura bus, delivering services to two local kura. Te Kete Rukuruku, a partnership with mana whenua to gift names for local parks to be used alongside existing names, is an exciting initiative being delivered through Parks Sport and Recreation.

Delivered through the Arts, Community and Events work programme, the bilingual hikoī was a community inspired and delivered event funded by the local board to celebrate Te Reo Maori and Mātauranga Maori, sharing the history of the local coastal area from a Mana Whenua perspective

Fifty per cent of the local board's contestable community grants projects responded to the aspirations of Māori and was invested in community organisations to enable delivery of such projects. Manurewa is one of four southern local boards who have worked alongside mana whenua over the past five years on projects aimed at improving Māori input into local board decision-making.

He ātuatanga ā-rohe

Local flavour

Playground for all abilities

The purpose-built all abilities playground at Keith Park in Weymouth has been recognised as one of the country's best parks.

Manurewa Local Board chair Joseph Allan says seeing the park named Playground of the Year in the Recreation Aotearoa Awards was deeply satisfying for all involved in the development, with the award judges impressed by the innovative design approach.

Officially opened in February, when hundreds of locals attended a teddy bears' picnic to celebrate, Keith Park is Auckland's first public playground designed around accessibility needs for disabled children.

In an interview with Māori Television ahead of the playground's opening, Darcelle Bell-Ataata, whose son Israel has a rare condition, said they were excited by the new facility.

"We feel very blessed we have a place where we can come which is safe. Inside in enclosed area, a soft landing. Areas like bark for us are not really safe when playing – he is going to love it."

It was designed and created only after many disability organisations had contributed their ideas for what should be included. As well as accessible play equipment, other features include a communication board featuring images, and links to sign language videos, aimed at helping caregivers communicate.

"Many organisations volunteered their time to the project, including CCS Disability Action, COMET Auckland, Talking Matters, Acorn Autism, The Wilson Home Group, Cerebral Palsy Society, Blind Foundation and Deaf Aotearoa, and we thank them for that," Mr Allan says.

"The award recognises that hard work and as a board we are grateful so many people gave so willingly of their time to help us create something that is all about ensuring the next generation of families with children of various abilities can play alongside each other."

Calling the award an "Oscar for playgrounds", he says some of the ideas put forward by groups working in the disability sector and later incorporated into the design are already being used in playground builds at other Auckland sites.

Two of the board's main objectives, called outcomes, are ensuring communities are inclusive, vibrant, healthy and connected; and that they can use and enjoy quality community spaces often.

"We are committed to making our public spaces inclusive for all people, especially our children's playgrounds, regardless of any difference in their levels of ability."



Emma Conaglen and Israel Ataata are among youngsters with limited mobility that now have a fun new playground at Keith Park built to enable them to enjoy.

Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		10,832	10,832	10,661
Targeted rates		888	888	816
Subsidies and grants for operating purposes		864	869	857
Fees and charges	1	2,021	2,608	2,438
Local authorities fuel tax, fines, infringement fees and other receipts		214	152	107
Total operating funding		14,819	15,349	14,879
Applications of operating funding:				
Payments to staff and suppliers	2	15,231	12,864	12,366
Finance costs		746	746	714
Internal charges and overheads applied		1,622	1,622	1,674
Other operating funding applications		0	0	0
Total applications of operating funding		17,598	15,232	14,754
Surplus (deficit) of operating funding		(2,780)	117	125
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt		5,737	6,064	4,821
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		5,737	6,064	4,821
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		302	1,405	711
- to improve the level of service		553	1,681	998
- to replace existing assets		2,102	3,095	3,237
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	2,957	6,181	4,946
Surplus (deficit) of capital funding		2,780	(117)	(125)
Funding balance		0	0	(0)

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

1. Fees and charges were below plan due to lower entrance fees and membership fees for active recreation facilities, driven by facility closures in response to COVID-19.
2. Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and sports parks. Areas of significant spend were streetscaping services, maintenance of sports parks and maintenance at the Manurewa Aquatic Centre.
3. Capital expenditure was below plan primarily due to local and park asset renewals and various local discretionary projects being deferred in response to the financial impact of the COVID-19 pandemic, which resulted in only essential capital works being continued.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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